

**St. Louis County Workforce Development
Veterans Priority of Service Policy**

Per DWD Issuance 03-2019; Co-enrollment and Provisions of Services by Workforce Staff

Priority of service will focus on individuals with barriers with an emphasis on veterans as the first priority. Services to Veterans are of utmost importance and demonstrated by our strict adherence to this policy. Veterans visiting the center can request to see the Disabled Veterans Outreach Program (DVOP) staff or Local Veteran Employment Representative (LVER) at any time in the process to receive specialized services beyond what Job Center staff provide.

This Priority of Service Policy goes into effect for any participant who is receiving program-funded WIOA services. The WIOA regulations require states and Local Workforce Development Areas establish criteria for application of priority for Adult program-funded Individualized Career Services and Training Services. The State's policy is that Local WDBs must establish tiered, local, priority-of-service policies. These policies must assign top priority veterans. Veterans receive top priority service in reference to this policy.

This Priority of Service Policy is directly related to the requirements of DWD Issuance 03-2019; Co-enrollment and Provision of Services by Workforce Staff Policy and will be updated to coincide with DWD Issuance 03-2019. For more information regarding this policy please contact St. Louis County's Workforce Development Compliance Unit at: Dr. Tiffany Manning; tmanning@stlouisco.com or (314)615-6607.

St. Louis County Workforce Development is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Missouri TTY users can call (800) 735-2966 or dial 7-1-1 for Relay Missouri.